

221685

**AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS**

2000240-C

TYPE: ☐ IXC      ☒ CLEC      ☐ ILEC      ☐ Wireless

**CERTIFICATED COMPANY INFORMATION**

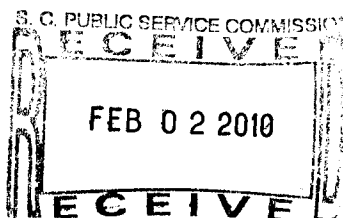
Madison River Communications, LLC		FEIN/SSN
Company Name	Madison River Communications, LLC	318-388-9000
Dbaf/fka	100 CenturyLink Drive	Telephone #
Mailing Address	Monroe, LA 71203	
City, State, Zip Code	- Same	
Business Location	- Same	
City, State, Zip Code	Ouachita Parish	County

**REGISTERED AGENT INFORMATION**

Registered Agent:	CT Corporation Systems	
Mailing Address:	75 Beattie Place	
	Greenville, SC 29601	
City, State, Zip Code		

**Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:**


- Phil Vanderwoude
- A. **General Manager** (Include Address if different than above)
- |                  |                    |                                     |
|------------------|--------------------|-------------------------------------|
| 919-563-8223     | /                  | /philip.vanderwoude@centurylink.com |
| Telephone Number | / Facsimile Number | / E-mail Address                    |
- Carla Wilkes
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)
- |                  |                    |                  |                               |
|------------------|--------------------|------------------|-------------------------------|
| 318-388-9000     | /                  | 318-340-5382     | /carla.wilkes@centurylink.com |
| Telephone Number | / Facsimile Number | / E-mail Address |                               |
- Kathy Victory
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)
- |                  |                    |                  |                                |
|------------------|--------------------|------------------|--------------------------------|
| 318-388-9000     | /                  | 318-340-5382     | /kathy.victory@centurylink.com |
| Telephone Number | / Facsimile Number | / E-mail Address |                                |
| 1-800-831-1733   |                    |                  |                                |
- C2. **Customer Contact** (Toll Free Number)
- Tim Walden
- D. **Engineering Operations** (Include Address if different than above)
- |                  |                    |                  |                             |
|------------------|--------------------|------------------|-----------------------------|
| 318-388-9000     | /                  | 318-362-1299     | /tim.walden@centurylink.com |
| Telephone Number | / Facsimile Number | / E-mail Address |                             |



- Maxine Moreau
- E. **Test and Repair** (Include Address if different than above)  
318-388-9000 / 318-362-1714 /maxine.moreau@centurylink.com  
Telephone Number / Facsimile Number / E-mail Address  
Phil Vanderwoude
- F. **Emergencies** (During Non-Office Hours)  
919-563-8223 / /philip.vanderwoude@centurylink.com  
Telephone Number / Facsimile Number / E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

- Chantel Mosby
- G. **Regulatory Officer** (Include Address if different than above)  
318-388-9000 / 318-388-9991 /chantel.mosby@centurylink.com  
Telephone Number / Facsimile Number / E-mail Address  
Keisha Chambless
- H. **Dual Party Mailings** (Name)  
100 Centurylink Drive Monroe, LA 71203  
(Mailing Address)  
318-388-9851 / 318-388-9991 /keisha.chambless@centurylink.com  
Telephone Number / Facsimile Number / E-mail Address  
Keisha Chambless
- I. **Interim LEC Fund Mailings** (Name)  
100 Centurylink Drive Monroe, LA 71203  
(Mailing Address)  
318-388-9851 / 318-388-9991 /keisha.chambless@centurylink.com  
Telephone Number / Facsimile Number / E-mail Address  
Keisha Chambless
- J. **Universal Service Fund Mailings** (Name)  
100 Centurylink Drive Monroe, LA 71203  
(Mailing Address)  
318-388-9851 / 318-388-9991 /keisha.chambless@centurylink.com  
Telephone Number / Facsimile Number / E-mail Address  
Keisha Chambless
- K. **Gross Receipts Mailings** (Name)  
100 Centurylink Drive Monroe, LA 71203  
(Mailing Address)  
318-388-9851 / 318-388-9991 /keisha.chambless@centurylink.com  
Telephone Number / Facsimile Number / E-mail Address

Keisha Chambless /   
**This form was completed by** **Signature**  
Supv. Subsidiary Accounting / 01-27-2010  
**Title** **Date**

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
**Docketing Department**  
Post Office Drawer 11649  
Columbia, South Carolina 29211  
And  
Office of Regulatory Staff  
**Attn: Jeanne Gordon**  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201